# Welcome!

## **ECA Public Sector Committee Community Engagement Webinar #6**



EarthquakeCountry.org/community

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## **Earthquake Country Alliance**

- 4000+ Public-Private-Grassroots leaders
- Statewide committees develop resources and deliver programs
- · Regional Alliances organize meetings and outreach activities
- California's Office of Emergency Services provides NEHRP funding for ECA earthquake mitigation activities
- USC's Southern California Earthquake Center (SCEC.org) administers ECA







Central Coast

ECA Southern





Tsunami Work Group

ECA Bay Area



## National Earthquake Hazards Reduction Program (NEHRP)

- Cal OES applies to FEMA for NEHRP funding, which is then subawarded to USC for SCEC to administer ECA's earthquake education, outreach, and mitigation activities.
- NEHRP is a partnership of four federal agencies that provide resources to mitigate and reduce losses caused by earthquakes in the U.S., including support for:
  - Research on the causes and effects of earthquakes
  - Building design recommendations to reduce earthquake damage and disruption
  - Activities that advocate earthquake risk reduction awareness and practices
- ECA also receives funding from NSF and USGS via their support of SCEC.









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## **ECA Statewide Activities**

Develop Messaging and Resources:

<u>EarthquakeCountry.org</u>
<u>EarthquakeCountry.org/resources</u>
<u>Terremotos.org</u>

Support Tsunami Preparedness Week: <u>TsunamiZone.org/california</u>

Created and Coordinate The Great California ShakeOut:

**ShakeOut.org/california** 

Webinars & other events

<u>EarthquakeCountry.org/calendar</u>













### **ECA Sector-Based Outreach Committees**

- Public Sector
- Businesses
- Accessibility
- Non-Profit & Faith-Based Organizations
- Healthcare
- Higher Education
- PreK-12 Education
- EPIcenters

   (Museums, parks, libraries, etc.)

Each meets bimonthly; Join us!

EarthquakeCountry.org/committees

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## ECA Outreach Bureaus (Regional & Statewide)

#### • Events Bureau

- Speakers for online/in-person events
- Booths and tables at events
- Request presenter or information table:
   EarthquakeCountry.org/events

#### Participation Bureau

- ShakeOut and Tsunami Week recruitment and communications
- County/City Partners for local engagement

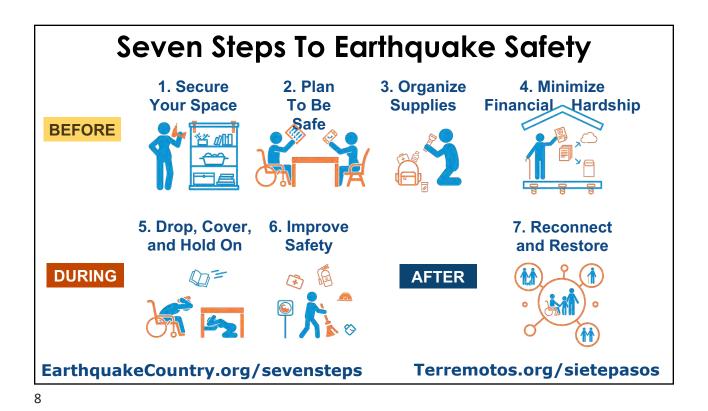
#### • Media Bureau

- Statewide and local coordination
- Media event planning
- Year-round messaging / news releases
- Post-earthquake shared messaging











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EarthquakeCountry.org/community

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## Chair, ECA Public Sector Committee

## **Crisanta Gonzalez**

Community Preparedness and Engagement

Los Angeles City Emergency Management Department

## **ECA Community Engagement Webinars**

#1 (May 13, 2021):

Inyo County TEEN CERT & Topanga Coalition for Emerg. Prep. (TCEP)

#2 (July 28, 2021):

City of L.A. RYLAN program & Humboldt County CERT

#3 (September 22, 2021):

City of San Francisco Neighborhood Empowerment Network

#4 (November 16, 2021):

Martinez Area CERT (Bay Area) & Health Center Partners (So. Cal.)

#5 (May 17, 2022):

Coachella Valley Disaster Preparedness Network

Learn more and view previous webinars at EarthquakeCountry.org/community

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## Today's Agenda

**Presentation:** 

## **Prepare U**

Lars Eric Holm and Ron Halog

Q&A

**Open Discussion** 



# "Prepare U"

History, Format, and Future

18 Apr 2023



# **Introductions**



# How we introduce ourselves to our students

## LET'S GET PERSONAL!



- Who are we?
- A bit about your co-instructors for this series.

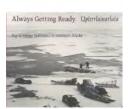


#### A fast bit about Lars Eric Holm

"My first name is rather like Joe Bob, but Swedish"

Childhood in Alaska; learned the Yupik phrase "Upterrlainarluta" which translates as "always getting ready".

"I am told that being ever prepared, *Upterrlainarluta*, is a common caution from Yup'ik elders to young people, whether they are preparing for fishing or a trip to the city. Implicit is the understanding that one must be wise in knowing what to prepare for and equally wise in being prepared for the unknowable."



Always Getting Ready - Upterrlainarluta Yup'ik Eskimo Subsistence in Southwest Alaska James H. Barker



#### Relevant Background

Backup software from Dantz Development
 support for seven years!





- CARD Collaborating Agencies Responding to Disasters for eight years, helping nonprofits "Prepare to Prosper!"
- Continuing to offer CARD's innovative curriculum as Eden I&R's Disaster Preparedness Coordinator.





#### Relevant Background

Current chair of

ALCO VOAD (Alameda County Voluntary Organizations Active In Disaster)

"A humanitarian association of independent voluntary organizations active in emergency disaster relief."



Alameda County

Voluntary Organizations Active in Disaster

COOPERATION | COMMUNICATION | COORDINATION | COLLABORATION

The Four C's: Cooperation | Coordination | Communications | Collaboration



### Preparedness Geek

Yes...

I am a bit of a nerd about this topic!





#### A fast bit about Ron Halog

"My first name is actually... Ronaldo Augustine Cataga Halog"

Growing up in a California small agricultural town was a special treat for me – we were always around live animals. But some of the animals that I really liked, were in cartoons. One character especially resonated with me, and that was "Tigger" from the Winnie the Pooh cartoons.





#### Relevant Background

• Many years ago - 7 years as a Lifeguard





- Instructor Trainer and a Corporate
   Instructor teaching First Aid, CPR, Water
   Safety, Lifeguarding, and other classes
- Extensive non-profit work supporting people with disabilities and seniors with access function needs.





### Relevant Background

Vice chair

ALCO VOAD (Alameda County Voluntary Organizations Active In Disaster)





FAST Member Alameda County Functional Assessment Service Team

Member

Hayward CERT (Community Emergency Response Team)





## Making Preparedness Fun

Yes...

If you enjoy what you're doing, you will most likely repeat it!







# Why personal introductions are useful:



#### Let's Get Personal!

- Besides letting you know who you are in for...
- ... I'd like you to now think about your own biographies
  - What are your skills?
  - Interests?
  - Passions?
  - Hobbies?
  - Backgrounds?

And ponder a bit about how *your* own personal story helps you with your own personal preparedness





## How it started



First, a bit of background...

- ...what's the motivation?
- ...what's the history?

#### Bay Area UBladu A Bhasurity Initiative Member Jurisdictions Member jurisdictions of the Bay Area UASI include the major cities of Oakland, San Francisco, and San Jose. Additionally, the Bay Area UASI encompasses the following Counties: Alameda East Hub Contra Costa Marin Monterey Napa North Hub San Benito San Francisco West Hub San Mateo · Santa Clara South Hub Santa Cruz Solano Sonoma

## How this approach evolved



- BAUASI had a suggested outline called *Key Points for all Trainings*, as part of the agreements with each of the four hubs.
- This specified topics and durations, and suggested content. Everyone followed these outlines, adapting the curriculum already in their possession.
- · For example:
  - The curriculum Lars Eric, with Eden I&R / Alameda County 211inherited from CARD -Collaborating Agencies Responding to Disasters and
  - The "Prepare to Prosper!" Curriculum used by Ron Halog, with CRIL (Community Resources for Independent Living)
  - Both of these already covered the "key points" for AEP, PEP, ICS, and others.





## How this approach evolved

### How did "Prepare U" come to be?

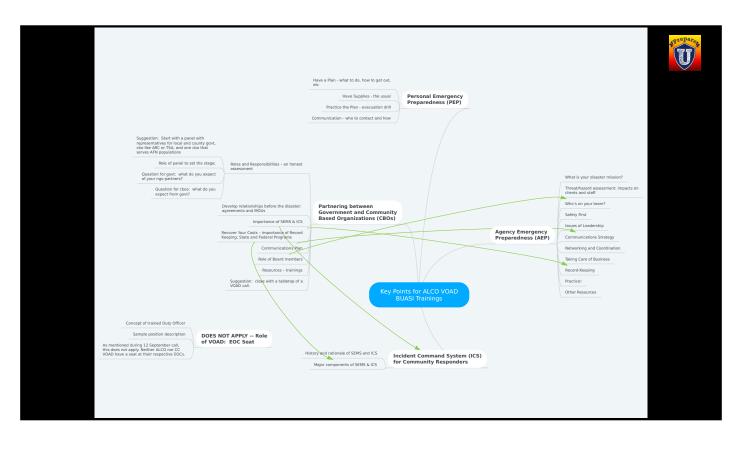
- I was experimenting with a "mind map", mapping this Key Points for all Trainings outline led making a series of more tightly linked classes, rather than independent, "floating" classes.
- We want to help folks make connections. The idea being "Circles of Preparedness", the innermost circle being "personal", and then moving outwards to include more.
- This actually is more efficient, because some of the "free standing" classes require discussion of topics that are already covered, and in more detail, using this more mapped approach.
- Thus came our Summits, which were focused one-day events: One in Alameda County, and the other in Contra Costa County.
  - Pretty much all of the topics are general and are presented such that it's not Hub or County specific.
  - The exception to this is the "Government / CBO Panel"

## **Connections**

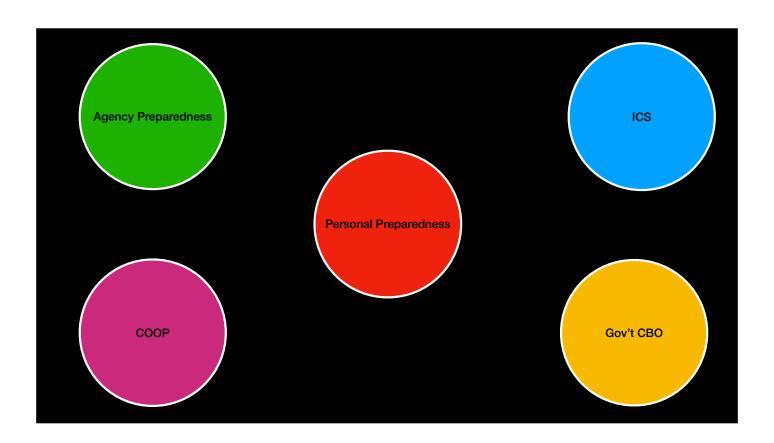
### **Making connections**

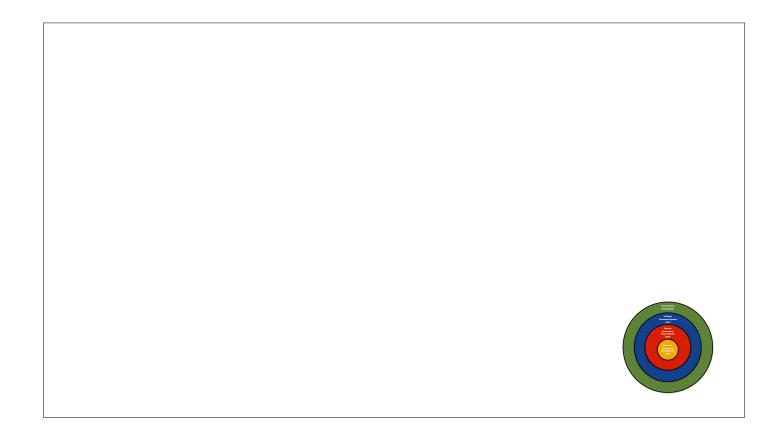
- These topics are often presented separately
- But we saw an opportunity to create connections





# Linking the Rings of Preparedness By Ron Halog







### Where this specific curriculum came from

- This was originally developed a number of years ago during my time with CARD -Collaborating Agencies Responding to Disasters
- Remember that CARD was created <u>BY</u> local community agencies, <u>FOR</u> local community agencies, and works <u>WITH</u> community agencies and committed partners to fulfill on a vision of a prepared, inclusive, resilient, humane society.

#### Lessons Learned By CARD:

 "The language of fear and threat and prioritizing tomorrow's traditional disasters over today's community needs is not compatible with the cultures, structures and missions of nonprofit, faith, and service agencies."

#### **Our mottos**

CARD's philosophy - Prepare to Prosper!

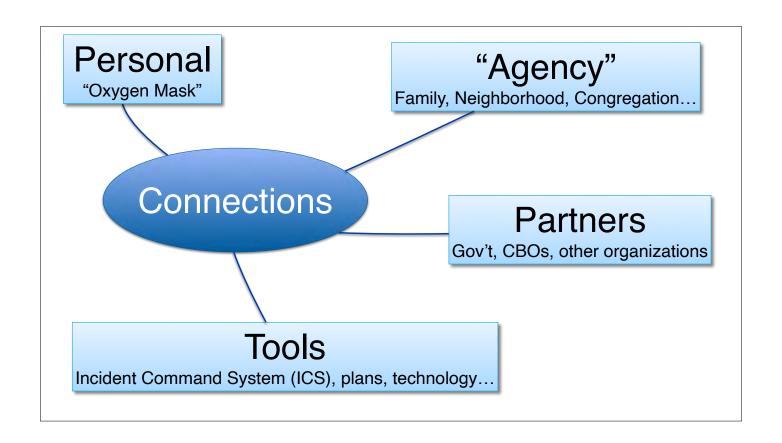
Have everyday brilliance be your disaster resilience.

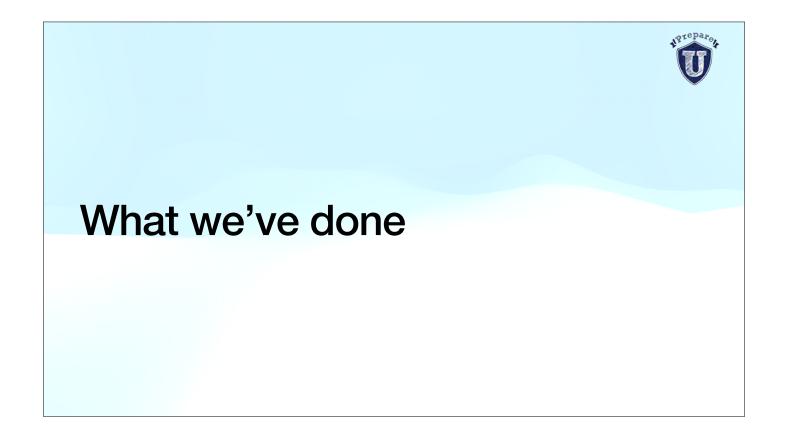
- I'm now using CARD's curriculum in my role at Eden I&R, since 2016.
- This approach to COOP was developed from funding provided by TSFF The San Francisco Foundation, as part of a cohort project, that identified key agencies in various counties. One of these key agencies just happened to be Eden I&R / Alameda County 211.



#### Weaving it together

- Just to reinforce one point, this time in words:
- We are working to weave these concepts together into a more unified whole.
- These are often presented as standalone topics, but we are going to try to make connections!
- Will this training series apply to you? Probably yes! And let us know any specific needs or concerns; none of these presentations are set in stone.
- Ron and I often, frequently pivot and adapt.





# 18tebare

## What we've done

### Every year, different cadence and rhythms

- 2019: All day summits, two of them.
- 2020: Late afternoon sessions, twice a week.
- 2021: Brown bag lunchtime sessions, twice a week.
- 2022: Early evening sessions, once a week.

## 2019 Summits



Before it was "Prepare U", it was the "Preparedness Summits"

- First year on this project
- Two all-day summits, for both counties in the East Hub
  - Alameda County
  - Contra Costa County



# **2020 Sessions**COVID-19 requires a shift



- First year of COVID, and we had to pivot.
- An Eden I&R staff member was taking an on-line language class...
- ...and this lead to the first session being called "Prepare U".
- Eden I&R's executive director coined the name.

## Prepare U 2020 First by this name

- · Seven weeks
- Late August, September, and into early October.
- 14 sessions, each 1 and a half hours, twice a week.
- This is also the first year we shifted to the Listos "4-step" outline for Personal Preparedness.



## PREPARE U.

Personal & Organizational Preparedness (101 – Segment 1) Tuesday, August 25 & Thursday, August 27

Alameda County Government / CBO Coordination Tuesday, September 1 & Thursday, September 3

Incident Command System (ICS) for Community Re Tuesday, September 8 & Thursday, September 10

Personal & Organizational Preparedness (102 - Segment 2) Tucsday, September 22 & Thursday, September 24

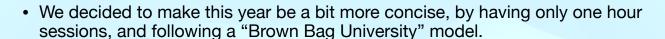
Continuity of Operations (COOP) Tuesday, October 6 & Thursday, October 8

A full course syllabus is available upon request



## 2021 Sessions

### Prepare U adapts and expands



• "Post Graduate" Prepare U happens for the first time





## Prepare U 2021

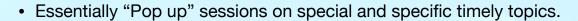
### "Hour of Preparedness Power"

- · Also seven weeks
- This time through September and October
- 14 sessions, each 1 hour twice a week.
- Topics and format similar, just a shorter total number of hours.



## "Post Graduate Prepare U"

"Pop Up" special topics occurred after this session



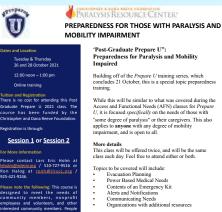
- Referred to as "Post Graduate Prepare U".
- Two special topics:
- First was for the Reeve Foundation, on "Preparedness for Those with Paralysis and Mobility Impairment"
- Second was for National Association for Mental Illness (NAMI), on Emotional Preparedness.



#### **Preparedness for Those with Paralysis and Mobility Impairment** For the Reeve Foundation

- for the Reeve Foundation, on "Preparedness for Those with Paralysis and Mobility Impairment"
- · Offered as two independent and standalone sessions





## **Emotional Preparedness**

**National Association for Mental Illness (NAMI)** 

- A "Prepare U" alum, who was with National Association for Mental Illness (NAMI), offered to run a session.
- This was so popular, we did it twice!
  - First was December 2021
  - Second was March of 2022





#### **Mental Health Resources Preparedness Training**

Post-Graduate Prepare U Training: Mental Health Resources

Building off of the *Prepare U* training series, this specia topic preparedness training is brought to you by NAMI California.

This Training can also be offered on demand; please contact us to arrange any additional trainings.

With the past year's multiple disasters like COVID 19 guidelines & restrictions, wildfires, power shut-offs and civil unrest, Prepare U is happy to host this training.

Prepare U would like to introduce you to our Guest Instructor, Syd Abdella from NAMI California (National Aliance on Mental Illness), Syd is a CCP Peer Counselor of NAMI CA. Syd also attended many of the Prepare U classes. We are honored to have Syd Abdella as a Prepare U Instructor.



More details
This is a 1 time online virtual class through Zoom. The training is adapted from the World Health Organization and NCTSN Guidebooks

Topics to be covered will include

- Psychological First Aid · Common Stress Reactions

- · Practical To-Do Lists Additional Resources

# Parking Lot Graduation! Back in person again!

- COVID Guidelines this year allowed for outdoor gatherings, so we did an outdoor "Parking Lot Graduation"!
- This was held at Eden I&R World Headquarters in Hayward, outside, and allowed us to give away physical items that had been accumulated, especially those from the 2020 "Listos California for All" program.





## 2022 Sessions

### Prepare U shifts and downsizes a bit

- We went for fewer, but longer, sessions.
- There was a directive to look into covering "CERT and CERT-like organizations."
- This helped "Prepare U" broaden some definitions, in particular making "agency preparedness" wider and more inclusive and less about formally having an agency.

## Prepare U 2022

### The "early evening audience"

- Seven sessions, once per week, each two hours.
- Some of the prior topics, such as "volunteer management" or "donations management" didn't happen this time around.
- Instead, the focus was on the core topics of personal, agency, ICS, and COOP.
- Broader inclusion of a wider range of groups.



#### PREPARE U - 2022

7-Week Course on Preparing for Disasters & Emergencies

Join us for free, interactive courses to learn about disaster preparedorses, building from the basics. This community, Prepare U 2022 is designed to be approand will flocus on personal preparendess, organization government & organizational coordination, and mue is designed to build and tie topics together—we ene to attend all sessions, if possible—each course topic independently.

Personal Emergency Preparedness Tuesday, August 2

Your Name Here" - Preparedness for Community Groups

Incident Command System (ICS) for Community Responders Tuesday, August 23

Continuity of Operations Planning (COOP) – Two Days Tuesday, August 30 & Tuesday, September 6

Alameda County Government / CBO Coordination Tuesday, September 13

Lead trainers are Lars Eric Holm, the Disaster Preparedness Coordinate for Eden 1&EV 211Alameda County and Ron Halog. Emergen Preparedness Coordinator, ILRSCC (Independent Living Resources: Solano & Contra Costa Counties). There will also be Special Giese Panelists be presenting on specific hopes. Ron Haloga has been in the non profit world for over 55 years, and has been a trainer / instructor for ov 30 years; training First Aid, CPR, Waller Safety Instruction, Lifeguardin and Emergency Preparedness. Lars Eric Holm has been involved disaster preparedness since 2008, previously serving as the Senior Community Educator and IT Specialist, for CARD - Collaboratir Agencies Responding to Disasters, a nonprofit based in Oaklan California.

## Post Graduate 2022

#### **Topic was "Targeted Violence"**

- Both instructors had been certified in the "Targeted Violence: Community Awareness and Prevention Strategies" curriculum earlier in the year.
- This was offered "as is", in two parts, on two successive evenings.



#### POSTGRADUATE PREPARE U 2022

Targeted Violence: Community Awareness and Prevention Str



iolence is preventable.

Prevention is better than reaction

The "Bay Area Targeted Violence and Terrorism Prevention P one of the many Bay Area Urban Areas Security Initiative (B-I porgams, developed this curriculum, which takes a Pole Bapproach to violence prevention: evidence-based, multi-discip-diverse, and focused on taking collective action using input for range of stakeholders, including health, education, social servi policy and the private sector.

This training covers the current threat landscape, teaches the basics of behavioral analysis, how to look for pre-attack indicators, the details of he radicalization process that leads to targeted violence, the increasing ole of social media in extremism, prevention tactics and strategies, eporting, and local programs.

This is a very pertinent topic for community and faith based

earn how to empower communities to help those in need, before a roblem occurs, while still supporting privacy, civil rights and liberties

There are always warning signs; learn how to identify and prevent problems before they happen.



## What we've covered

Personal Emergency Preparedness (PEP)

Agency Emergency Preparedness (AEP)

Incident Command System (ICS) for Community Responders

Continuity of Operations (COOP) Planning

**Donations Management** 

Volunteer Management

Government, Community and Faith Based Organizations: Roles and Expectations

"Your Name Here": Expanding the Definition of 'Agency'

## Overall List of topics covered



## What "Prepare U" has included

- Always, the "Core Topics", as from the original requirements of the BAUASI project, and as reflected in the "Circles of Preparedness:
  - Personal Emergency Preparedness (PEP)
  - Agency Emergency Preparedness (AEP)
  - Incident Command System (ICS) for Community Responders
  - Continuity of Operations (COOP) Planning
  - Government and CBOs and FBOs (Community and Faith Bas Organizations) panels



## **Overall List of topics covered**



#### What "Prepare U" has included

- The other "Special Topics", which reflect and support the core.
- These usually involved wonderful and knowledgable guest instructors, on topics such as:
  - Volunteer Management (both from the general agency and faith-based specific perspectives).
  - Donations Management
  - Building a Culture of Preparedness for your Agency
  - "Your Name Here" expanding the definition 'Agency'

## Overall List of topics covered



### "Post Graduate" Prepare U

- Essentially "Pop Ups", contacting the existing audience of "Prepare U" alumni, covering timely topics, and maintaining awareness of "Prepare U" between the regular sessions.
- · So far:
  - Preparedness for Mobility Impaired
  - · Mental health and emotional self-care
  - Targeted Violence: Community Awareness and Prevention Strategies
  - One of our students did a short presentation about tornado safety in the midwest.
  - "Winter Preparedness/Driving" was planned, but the guest instructor was called away



# The Future of "Prepare U"

# No repara

## The Future of "Prepare U"

### Next steps and what we hope to do for future sessions

- Hybrid, perhaps at an actual school or actual "U".
- Why hybrid, and not solely in-person?
  - Because the borders have been crossed, and the walls have come down, and we want to keep those borders left open, and those walls tumbled down.
- There are options to consider, such as set of sessions that focuses more on neighborhoods and individuals, but not attempting to be CERT.
- Small businesses and districts could have sessions focussing on their needs.
- There could be sessions focusing on specific populations, such as Access and Functional Needs (AFN).



# How we've presented

## **Thoughts and Models**



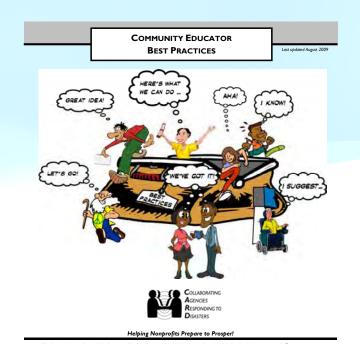
"Training-the-Trainer": A few thoughts about pedagogy

- About "The CARD approach", which is very much an interactive and engaged approach.
- CARD's "Community Educator Best Practices" are document that can be shared.
- This is how we do it, but be like Bruce Lee: "Absorb what is useful. Discard what is not. Add what is uniquely your own."

#### **Community Educator Best Practices**

#### The "Prepare To Prosper" Model

- Developed and used by CARD -Collaborating Agencies Responding to Disasters
- · This is the foundation for the curriculum used by both Ron and Lars Eric
- Won't go into deep detail here, but important to mention, as this approach is probably a key reason for the success of "Prepare U".



## **Community Educator Best Practices** The Key Points



- Use No Fear or Threat-Based Messages
   Play to Strengths
- Actively Engage the Audience
- Champion Jargon-Free, Simple, Intuitive, Accessible Materials
- Create and Tailor Information Specifically for the Audience
- · Provide Immediate Benefits

- Fill a Need/Close a Gap
- Make It Visual
- Acknowledge History and the **Experiences of the Community**
- · Stay Aligned With Your Vision and Mission

## **Community Educator Best Practices**



**Example: "Actively Engage the Audience"** 

Much emergency preparedness education is delivered in the "lecture" style – assuming that the audience will be a willing, passive recipient of all the advice you have to offer.

To really empower the audience – to address their needs and to motivate action – it is vital that you are able to connect to them and draw them into an **active participation** in the training.



#### **BASIC STRATEGIES**

- Use open questions to solicit input from participants.
- Use easy, closed questions to warm them up (such as "raise your hand if you have ever ...").
- Invite participants to offer answers or suggestions to each other when appropriate.
- Validate participants' contributions, whether questions or comments. Repeat them if necessary so everyone can hear.
- Don't let engatement get out of hand. Sometimes you will have to limit contributions just to stay on track.

## **Community Educator Best Practices**



FACE: Facilitate - Acknowledge - Clarify - Enhance

- FACE:
  - Facilitate
  - Acknowledge
  - Clarify
  - Enhance



# In Closing













#### **Ron Halog**

Emergency Preparedness Coordinator ILR Solano & Contra Costa Counties 925-536-9553 ronh@ilrscc.org



ALCO VOAD (Alameda County Voluntary Organizations Active In Disaster) can be found online at:

alcovoad.wordpress.com https://www.facebook.com/ALCOVOAD/ twitter.com/AlcoVoad

#### **Lars Eric Holm**

Disaster Preparedness Coordinator Eden I&R / Alameda County 211 510-727-9516 leholm@edenir.org



This presentation is curriculum originally developed by *CARD* - *Collaborating Agencies Responding to Disasters* 





The recording of today's webinar will be available next week at:

**EarthquakeCountry.org/community** 

To be notified of future events and recordings, join ECA (free!):

**EarthquakeCountry.org/join** 

Please take our survey:
surveymonkey.com/r/NNDSNQY

Questions?

info@earthquakecountry.org

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## **Connect with ECA**

- EarthquakeCountry.org
- Terremotos.org



- info@earthquakecountry.org
- Twitter.com/eca

Please take our survey: surveymonkey.com/r/NNDSNQY

Questions? <a href="mailto:info@earthquakecountry.org">info@earthquakecountry.org</a>